

When Talking Makes Things Worse!: Resolving Problems When Communication Fails

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When Talking Makes Things Worse!: Resolving Problems When Communication Fails [David Stiebel] on hellofromsandy.com *FREE* shipping on qualifying offers. Outlines a four-step method of strategic communication for resolving conflicts, discussing the importance of strategy when other communication attempts hellofromsandy.com: 5. When Talking Makes Things Worse! has 16 ratings and 3 reviews. This is the first book on resolving problems -- with your boss or spouse -- when better un 3/5.

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"When Talking Makes Things Worse! is far more realistic, far more business-savvy than any other book on negotiation. Dr. David Stiebel starts where the other books leave off--showing you how to resolve problems when talking fails.

Dr. David Stiebel is the author of the book/audiobook When Talking Makes Things WORSE! Resolving Problems When Communication Fails (Whitehall & Nolton,). He is a University of California, Berkeley negotiation expert and adviser to CEOs and government leaders. "When Talking Makes Things Worse! is a gem. Extremely readable and down-to-earth, this book offers a smart, practical strategy on how to change our lives and everyone else's for the better."National Public Radio Lynne TerryReviews: 5.

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